

Complaint Procedures

The board will consider written complaints about the policies and procedures of Lampasas Central Appraisal District, Lampasas County Appraisal Review Board, the Lampasas CAD Board of Directors concerning matters within the board's jurisdiction.

Complaints against the appraisal district and its operations may be filed with the district.

The board will not consider complaints addressing any of the grounds for challenge, protest, or motion or correction of appraisal roll that are specified in Section 41.03, 41.41 and Section 25.25, respectively.

The board of directors has no authority to overrule an agreement between the chief appraiser and a property owner on a matter specified in Section 1.111(e) or a determination of Lampasas County Appraisal Review Board on a challenge protest, or motion for correction made under authority of Section 41.07, 41.47, and Section 25.25, respectively.

Board deliberations concerning complaints must comply with the applicable provisions of the Texas Open Meetings Act. Until final disposition of each complaint and unless doing so would jeopardize an undercover investigation, the board shall notify the parties to the complaint at least quarterly of the status of the complaint.